

Referral and eligibility criteria

KCC specification for the Kent Homeless Connect service

- ‘**Vulnerable** homeless adults aged 18 and over, with **complex support needs**, eg, mental health, substance misuse, trauma, who are also rough sleeping, homeless, at risk of homelessness or impacted by homelessness.’
- This is a service being delivered in Kent for people living in Kent.

Priority:

- Individuals who have needs that are most likely to escalate into statutory provision of KCC should be prioritised.
- Vulnerable individuals with diverse, multiple and complex needs will be prioritised access to this service to proactively reduce demand on statutory services.

Provided that the above has been met, this service specifically addresses the needs of:

- Single adults at risk of becoming homeless with support needs
- Families at risk of becoming homeless with support needs*
- Adults recovering from the impact of homelessness

The responsibility for those individuals on current licenses and under statutory requirements, where their primary need is around offending, is that of the NPS, the CRC or their commissioned services. Kent Homeless Connect is not commissioned to monitor, supervise or rehabilitate offenders or to undertake any of the statutory responsibilities of criminal justice agencies.

Individuals who present without additional complex needs should be redirected to their Local Housing Authority for advice and information in line with the Homelessness Reduction Act 2017 or to an appropriate agency for support.

*This service will work with individuals within a family setting that meet the above criteria; however, wider family needs should be addressed by more appropriate services, eg: Early help, children’s centres and social services etc.